

Ask Yourself These Questions

- Do you often ask people to repeat themselves or speak up?
- Are conversations in a crowded room hard for you to understand?
- Do you have ringing or other noises in your ears?
- Do people complain that you listen to the television too loud?
- Do you feel like people are mumbling when they talk to you?
- Is talking on the telephone becoming increasingly difficult?

If you have answered yes to one or more of these questions, you may have a hearing loss.

Our Services

- ✓ Comprehensive hearing evaluations
- ✓ Otoscopic examinations
- ✓ Eustachian tube function testing
- ✓ The latest in digital technology with a 30-day trial period
- ✓ Hearing aid clean and checks, including repairs and adjustments
(FREE for our hearing aid clients)
- ✓ Custom earmolds



Terri L. Gilmore is a Doctor of Audiology and a certified hearing aid dispenser. She is educated in the science and management of hearing and balance disorders.

Dr. Gilmore is a member of the American Speech-Language and Hearing Association, Pennsylvania Academy of Audiologists, American Academy of Audiology, Academy of Doctors of Audiology, and Hearing Loss Association of America.

She was also named in the 2006/2007 Honors Edition of the Cambridge Who's Who Among Executive and Professional Women Registry.

AUDIOLOGY DEPARTMENT

*Terri L. Gilmore, Au.D.
DOCTOR OF AUDIOLOGY*



Crawford & Fitch Ear, Nose and Throat

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Franklin, PA 16323

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FOR A LIFETIME OF PROFESSIONAL
HEARING CARE

About Our Office

At **Crawford & Fitch - Ear, Nose and Throat**, we believe in providing every patient with comprehensive, quality hearing care.

Sometimes, a problem may be managed medically. When this is the case, our audiologist will consult with one of our two otolaryngologists. By working as a team, each patient is assured they are receiving the best possible care.

Once a diagnosis has been made, a specific course of action will be determined. Medications or allergy treatment sometimes control the problem and, occasionally, surgery may be an option. At other times, the most appropriate recommendation is hearing aids or some other type of assistive listening device.

Hearing Aid Evaluations & Fittings

Our certified audiologist, Dr. Gilmore, is licensed by the State of Pennsylvania's Board of Speech-Language Pathology and Audiology to evaluate hearing and balance disorders for patients of all ages.

When appropriate, Dr. Gilmore uses her extensive training and experience to fit a patient's unique auditory perception, personality, and life-style.

Custom Earmolds

Our earmolds provide a better seal than "generic" ear plugs because they are custom fit for each patient's unique ear shape.

They are available for behind-the-ear hearing aids, telephone headsets, stethoscopes, swimplugs, iPods, musician molds, noise protection, and much more.



Assistive Listening Devices

Sometimes, a person may have a hearing loss that is not severe enough to warrant hearing aids or their hearing aids may not provide enough benefit on their own for specific listening situations. When this is the case, an assistive listening device (ALD) may be recommended

Amplified telephones, TV amplifiers, vibrating alarm clocks, and visual alerting systems are just a few of the ALDs available through our office.

Hearing Aid Cleaning & Repair

Patients that purchase their hearing aids through **Crawford & Fitch - ENT**, receive a 2 year repair and 2 year loss and damage warranty.

If a hearing aid cannot be fixed at our office, it can be sent away for repair. There will only be a charge if the hearing aid is out of warranty.

Even if you did not purchase your hearing aid(s) through our office, our audiologist would be more than happy to service your hearing aid(s).

As a courtesy, the first clean and check will be offered at no charge. After this complimentary service, there will be a monetary charge for all future hearing aids services.

Basic Clean And Check

1 hearing aid	\$5.00
2 hearing aids	\$8.00

Tubing, Battery Door Repair, Etc.

1 hearing aid	\$5.00
2 hearing aids	\$8.00

Hearing Aid Adjustments

Non-programmable

1 hearing aid	\$5.00
2 hearing aids	\$10.00

Programmable

1 hearing aid	\$15.00
2 hearing aids	\$25.00